



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
 www.uspto.gov

## BIB DATA SHEET

CONFIRMATION NO. 3473

<b>SERIAL NUMBER</b> 10/815,534	<b>FILING or 371(c) DATE</b> 03/31/2004 <b>RULE</b>	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> 4366-140		
<b>APPLICANTS</b> Sarah H. Kiefhaber, Boulder, CO; Joylee E. Kohler, Northglenn, CO; Henry R. Paddock, Boulder, CO; Katherine A. Sobus, Wilmington, DE; Rodney A. Thomson, Westminster, CO; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 06/19/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/KHAI N NGUYEN/</u> Examiner's Signature		<input checked="" type="checkbox"/> Met after Allowance KNN Initials	<b>STATE OR COUNTRY</b> CO	<b>SHEETS DRAWINGS</b> 4	<b>TOTAL CLAIMS</b> 38	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> SHERIDAN ROSS P.C. 1560 BROADWAY, SUITE 1200 DENVER, CO 80202 UNITED STATES						
<b>TITLE</b> CONTACT CENTER AND METHOD FOR TRACKING AND ACTING ON ONE AND DONE CUSTOMER CONTACTS						
<b>FILING FEE RECEIVED</b> 1094	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees		
				<input type="checkbox"/> 1.16 Fees (Filing)		
				<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)		
				<input type="checkbox"/> 1.18 Fees (Issue)		
				<input type="checkbox"/> Other _____		
			<input type="checkbox"/> Credit			